

Privacy Policy

MyPandaX LLC | Effective August 6, 2026 | <https://mypandax.com>

Company	MyPandaX LLC
Principal office	108 Walltown St, Lexington, NC 27292
Contact	support@mypandax.com https://mypandax.com

This Privacy Policy explains how MyPandaX LLC collects, uses, discloses, retains, and protects personal information. Because MyPandaX is for adults only and may process identity, age-verification, payment, communications, location, and creator-content information, some data may be sensitive under applicable law.

1. Scope

This Privacy Policy applies to the MyPandaX website, applications, live-streaming services, messaging, private communities, memberships, creator tools, token purchases, virtual gifting, tips, support channels, and related services (collectively, the "Services"). It does not govern third-party websites or services that publish their own privacy notices.

2. Personal information we collect

Account and profile information. Name, username, date of birth, email address, phone number, profile details, photographs, preferences, and account credentials.

Identity and age-verification information. Government identification details, document images, selfies or liveness checks, verification results, age range, and fraud or authenticity signals. A specialist verification provider may collect or process this information for us.

Content and communications. Live streams, recordings, images, audio, comments, messages, community posts, reports, moderation appeals, support communications, and associated metadata. Private content is subject to access controls but may be processed for delivery, safety, moderation, and legal compliance.

Payment and transaction information. Purchases, membership status, token balances and usage, gifts, tips, refunds, disputes, payout records, billing address, and limited payment-method details. Full card numbers are generally processed by payment providers rather than stored by MyPandaX.

Creator and business information. Tax forms, payout-account information, business details, performer consents, release records, content-compliance information, and other documentation required for monetization or legal compliance.

Device and usage information. IP address, device identifiers, browser and operating system, app version, language, referring pages, activity logs, searches, interactions, crash data, advertising identifiers, cookie data, and approximate location inferred from IP.

Precise location and contacts. Only if a feature requests them and you grant permission. Features such as local discovery or Social Meet must provide a clear control and should not reveal an exact location by default.

Safety and compliance information. Reports, enforcement history, fraud signals, sanctions-screening results, records needed to prevent exploitation, and legally required performer or transaction documentation.

3. How we collect information

We collect information directly from you; automatically from your browser, device, and use of the Services; from other users who interact with or report content; and from vendors such as payment processors, identity and age-verification providers, fraud-prevention services, hosting and live-video providers, analytics services, and public or legally authorized sources.

4. How we use personal information

Provide the Services. Create accounts, deliver live video and messages, operate communities, provide memberships and tokens, process transactions and payouts, and respond to support requests.

Verify eligibility and identity. Confirm that users and depicted performers are adults, authenticate identity, comply with restricted-content rules, prevent account sharing, and meet payment or legal requirements.

Safety, integrity, and moderation. Detect and investigate fraud, exploitation, non-consensual content, prohibited transactions, harassment, security incidents, and policy violations; preserve evidence; enforce rules; and make required reports.

Personalize and improve. Recommend content and communities, remember settings, test features, analyze performance, troubleshoot, and develop the Services.

Communicate. Send account, security, billing, policy, support, and service messages; send marketing communications where permitted and subject to available opt-outs.

Legal and business purposes. Comply with law and legal process, protect rights and safety, enforce agreements, conduct audits, manage corporate transactions, and establish, exercise, or defend legal claims.

5. Sensitive information

Depending on how you use MyPandaX, we may process government identifiers, precise location, private communications, sexual-orientation or gender-identity information you choose to provide, content that may reveal sexual life, biometric or liveness-derived verification data, and financial information. We use sensitive information only for purposes reasonably necessary to provide requested features, verify age or identity, process payments, protect users, comply with law, and operate the Services. Where law requires consent or a separate notice, we will request it.

Do not post government identifiers, payment credentials, exact home addresses, health records, or other highly sensitive information in public areas.

6. How we disclose personal information

Service providers. Vendors that provide hosting, content delivery, live video, messaging, customer support, age and identity verification, payment processing, fraud prevention, analytics, security, and professional services.

Other users and the public. Profile details, public content, live-stream activity, gifts, comments, and other information you choose to make visible. Private-area content is disclosed according to the feature's access controls, though recipients may misuse or capture content despite platform rules.

Creators and transaction participants. Information reasonably needed to deliver a purchase, gift, tip, subscription, or creator interaction, without disclosing full payment credentials.

Legal, safety, and rights protection. Authorities, safety organizations, payment partners, rights holders, or others when reasonably necessary to comply with law, prevent harm, investigate abuse, respond to valid process, or protect rights.

Corporate transactions. Potential or completed investors, lenders, buyers, sellers, advisers, or successors in a merger, financing, restructuring, bankruptcy, or sale, subject to appropriate safeguards.

At your direction. Other parties when you request or consent to the disclosure.

7. Sale, sharing, and targeted advertising

MyPandaX does not sell personal information for money. We may use analytics, measurement, or advertising technologies that some state laws define as "selling," "sharing," or targeted advertising. Where those laws apply, users may exercise an opt-out through available privacy controls or by emailing support@mypandax.com. MyPandaX will process legally recognized browser-based opt-out signals, such as Global Privacy Control, where required.

We do not knowingly sell or share the personal information of anyone under 18. The Services are not available to minors.

8. Cookies and similar technologies

We and our vendors may use cookies, pixels, local storage, software development kits, and similar technologies to keep users signed in, remember preferences, secure accounts, prevent fraud, measure performance, understand usage, and support permitted marketing. Browser or device controls may block some technologies, but doing so may affect functionality. A cookie notice and preference tool should identify non-essential categories before launch where required.

9. Payments

Payment processors collect and process payment credentials under their own privacy notices. MyPandaX receives transaction confirmations, limited card details such as brand and last digits, billing information, risk signals, disputes, and refund status. We use this information to fulfill purchases, maintain records, prevent fraud, and resolve billing issues.

10. Age and identity verification

MyPandaX may use third-party vendors to verify age, identity, document authenticity, and liveness. Depending on the method, a vendor may process an identification document, a facial image, a selfie, device information, or derived verification signals. MyPandaX should configure vendors to return the minimum verification result needed and should not retain raw identity documents or biometric templates longer than necessary unless law, fraud prevention, or performer-recordkeeping obligations require otherwise.

Information required for performer records or other legal compliance may be retained separately under access controls and a legally appropriate retention schedule.

11. Data retention

We retain personal information for as long as reasonably necessary to provide the Services, maintain accounts and transactions, comply with tax, payment, safety, performer-recordkeeping, and legal obligations, resolve disputes, enforce agreements, and protect against fraud. Retention varies by category. When

information is no longer required, we delete, de-identify, or securely isolate it, subject to lawful exceptions and backup cycles.

Account deletion does not necessarily delete transaction records, safety evidence, legal-compliance records, content retained at another user's direction, or information we must preserve by law.

12. Security

We use administrative, technical, and physical safeguards designed to protect personal information, including access controls, authentication, encryption where appropriate, logging, vendor review, and incident-response procedures. No system is completely secure. Users should use unique passwords, enable available security features, and promptly report suspected compromise. We will provide legally required breach notices.

13. Your choices and privacy rights

Depending on where you live and subject to legal exceptions, you may have rights to know or access personal information, correct it, delete it, obtain a portable copy, opt out of sale, sharing, targeted advertising, or certain profiling, limit certain uses of sensitive information, withdraw consent, and appeal a denied request. You may also manage profile visibility, communications, device permissions, and cookies through available settings.

Submit a request to support@mypandax.com or through the contact channel at <https://mypandax.com>. We may verify your identity before responding. Authorized agents may submit requests where permitted, but we may require proof of authority and direct identity confirmation. We will not unlawfully discriminate against you for exercising privacy rights. If we deny an appealable request, our response will explain how to appeal or contact the appropriate regulator where required.

14. California privacy disclosures

For California residents, the categories described in Section 2 correspond generally to identifiers; customer records; commercial information; internet or electronic activity; geolocation; audio, electronic, visual, or similar information; professional or employment information; inferences; and sensitive personal information. We collect, use, retain, and disclose these categories for the business and commercial purposes described above. California residents may exercise applicable rights to know, access, correct, delete, and opt out of sale or sharing, and may limit certain uses of sensitive personal information where required.

MyPandaX does not offer financial incentives for personal information unless separate terms explaining the material aspects are provided. California request metrics and additional notices will be provided if legally required based on the company's operations and thresholds.

15. U.S. state privacy rights addendum

This section is intended to provide a nationwide baseline for residents of states with comprehensive consumer privacy laws, including laws that become effective after this Policy's effective date. If an applicable state law provides a right or protection not listed here, MyPandaX will honor that right to the extent required. Rights may include access or confirmation; correction; deletion; portability; a list of certain third-party recipients; opt-out of sale, sharing, targeted advertising, or qualifying profiling; consent or limitation rights for sensitive data; withdrawal of consent; appeal; and freedom from unlawful discrimination or retaliation.

State law may require special treatment of precise geolocation, government identifiers, account credentials, financial information, sexual orientation, gender identity, private communications, biometric identifiers, health-related information, or data concerning sexual activity. MyPandaX will seek consent, provide a notice, limit

use, conduct risk assessments, or offer opt-out or deletion controls where required. Some laws provide different protections for teens, but MyPandaX does not permit anyone under 18 to use the Services.

Residents may submit a request or appeal through <https://mypandax.com>. We will respond within the period required by the applicable law, subject to permitted extensions and identity verification. Where legally required, an appeal response will provide a method to contact the appropriate state attorney general. Browser-based universal opt-out signals will be honored where required.

16. State age-verification, biometric, and breach requirements

State laws governing adult-content access, age assurance, identity verification, biometric information, and consumer health or sensitive data differ and continue to change. MyPandaX may apply geolocation-based controls, use a qualified verification provider, minimize the data returned to the platform, obtain legally required consent, publish feature-specific notices, and restrict access in a state until the required controls are operational.

MyPandaX will maintain an incident-response process designed to evaluate security events and provide notices to affected individuals, regulators, consumer reporting agencies, or other recipients within the time and form required by each applicable state's breach-notification law.

17. Federal privacy and communications framework

MyPandaX operates subject to applicable federal requirements, including the Federal Trade Commission Act's prohibition on unfair or deceptive practices; the Children's Online Privacy Protection Act for online collection from children under 13, although the Services prohibit all minors; the Electronic Communications Privacy Act and Stored Communications Act; the CAN-SPAM Act for commercial email; the Telephone Consumer Protection Act for covered calls or text messages; and federal laws governing valid legal process, child-exploitation reporting, sanctions, and records for covered sexually explicit depictions.

MyPandaX will not disclose private communications to government or private parties except with consent, as necessary to provide the Services, to protect safety and rights, or in response to legally valid process or another lawful basis.

18. Public content, private areas, and messages

Information posted publicly can be viewed, copied, or redistributed by others. Private and age-restricted features reduce access but cannot guarantee that a recipient will not record or share content. MyPandaX may access or preserve communications when needed to provide the feature, investigate reports, enforce rules, protect safety, or comply with law, using controls appropriate to the sensitivity of the information.

19. Children

The Services are for adults age 18 or older and are not directed to children. We do not knowingly permit minors to create accounts or knowingly collect personal information from them through the Services. If we learn that a minor has provided personal information, we will take steps to disable the account, delete information as appropriate, preserve and report evidence when legally required, and investigate any associated safety risk.

20. U.S. operations and international users

MyPandaX is operated from the United States. If the Services later become available outside the United States, information may be processed in the United States and other countries where service providers operate. Additional regional notices and transfer mechanisms may be required before international launch.

21. Changes to this Policy

We may update this Privacy Policy to reflect changes in law, technology, vendors, or the Services. We will update the effective date and provide additional notice for material changes where required. If consent is legally required for a new use, we will request it.

22. Contact

MyPandaX LLC, 108 Walltown St, Lexington, NC 27292. Submit privacy questions, rights requests, appeals, or security reports to support@mypandax.com or through the contact channel at <https://mypandax.com>.

LAUNCH REVIEW: This draft must be reconciled with the actual website, app, analytics, advertising, age-verification, payment, hosting, moderation, retention, geolocation, and creator workflows before publication. Qualified privacy and adult-content counsel should review it, and a monitored privacy contact must be activated.